

WAREHOUSE MANAGEMENT | WORKFORCE SOLUTIONS

Document Code:		Revision No.:	00
Document Title:	Onboarding of Newly Hires	Creation Date:	19-Sep-2025
		Effective Date:	22-Sep-2025

Document History Log

Status	Effective Date	Description of Change(s)	Initiated by
Initial	22-Sep-2025	Onboarding Newly Hires	Arianne Mongoc

Prepared by:	Reviewed by:	Approved by:
Arianne Mongoc	Marites Olaso	Mia Kr ist el Rosalem





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1. PURPOSE

To establish a standardized and efficient process for conducting interviews, finalizing applicant selection, and ensuring the smooth end-to-end onboarding of new hires.

2. SCOPE

This SOP applies to Talent Processing Specialist (Pooler/Onboarder) responsible for handling recruitment, applicant evaluation, pre-employment requirements, and onboarding of successful candidates.

3. RESPONSIBILITIES

3.1 Talent Processing Specialist

- 3.1.1 Conducts interview and final selection of applicants.
- 3.1.2 Explains job description and provides job offers to successful candidates.
- 3.1.3 Ensures accuracy and completeness of applicant details in ClickUp.
- 3.1.4 Collects and verifies pre-employment requirements.
- (IDs,Clearances,Birthcertificate)
- 3.1.5 Facilitates the onboarding process including company orientation, contract signing, and ID issuance.
- 3.1.6 Prepares and distributes company IDs, orientation forms, and employment contracts.





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4. PROCEDURE

4.1 Review Pooling List

- 4.1.1 Access the filtered pooling list of applicants.
- 4.1.2 Verify that the list is updated and complete.

4.2. Candidate Screening and Interview

- 4.2.1 Contact qualified applicants for final interview.
- 4.2.2 Conduct interviews and assess suitability for the position.
- 4.2.3 Provide a clear explanation of the job description, duties, and expectations.

4.3 Candidate Details Entry

- 4.3.1 Update and ensure completeness of applicants details in ClickUp.
- 4.3.2 Verify accuracy of information, contact details, and application status.

4.4 Pre-employment Requirements

- 4.4.1 Instruct successful candidates to submit all required documents.
- 4.4.2 Review and confirm completeness of submitted documents.

4.5 Onboarding Process

4.5.1 Schedule and conduct the onboarding session.





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- 4.5.2 Orient new hires on company policies, procedures, and workplace guidelines.
- 4.5.3 Facilitate the signing of employment contracts.
- 4.5.4 Prepare and distribute Company ID, Orientation forms, Employment contract.

4.6 Completion and Documentation

- 4.6.1 File and upload all documents (201 File) in ClickUp.
- 4.6.2 Endorse new hires to Admin via email.

5. GENERAL GUIDELINES

- 5.1 Ensure professionalism and confidentiality in handling applicant and employee information.
- 5.2 Follow company-prescribed templates, systems, and platforms.
- (e.g., ClickUp, standard forms, contracts).
- 5.3 Replace outdated versions of documents and forms to maintain compliance.

6. ATTACHMENTS

Customers Exam Link:

https://forms.clickup.com/25781067/f/rjrub-45758/5PALV9LCUZQE0XQ0UK

Satisfaction Rate:

https://forms.clickup.com/25781067/f/rjrub-39618/WUXH1QSOEVWGZGO5TQ

